

## OUR QUALITY POLICY

CEMENGAL's commitment with quality is paramount and constitutes the basis of its work system.

The Management of CEMENGAL, in its desire to guarantee the provision of the service and offer our customers a higher quality every day in its engineering activities, **manufacturing management and assemblies for the cement industry**, establishes the following Management Policy of the Quality that will affect all departments of CEMENGAL.

The **CEMENGAL** Quality Management policy contains the following fundamental commitments:

1. Commitment to meet all the requirements of the quality management system according to the UNE EN ISO 9001:2015 and advance the continuous efficiency of the operation of the thereof.
2. Commitment to furthering understanding and dissemination of our quality policy both within and outside the organization.
3. **Commitment to comply with the requirements subscribed by our organisation whether legal or third parties.**
4. Commitment to control efficiently all processes and their possible effects on the quality of our service, with special emphasis on:
  - Increase and consolidate innovation in an environment of continuous improvement;
  - The flexibility that allows to adapt to the requirements of our clients in a dynamic environment, competitive and global;
  - Control of our suppliers, looking for permanent collaboration that ensures the continuous improvement of products and services;
  - Standardize the internal procedures at all stages of development projects;
  - Implement a "follow up" system and verification of the satisfaction of our customers;

5. Commitment to promote organizational development and the adoption of new technologies.
6. Commitment to continuous improvement of the Organization, its processes and its quality system.

**CEMENGAL** brand aimed to reach a position of leadership in the design, manufacture and supply of your equipment as well as in the areas of installation and maintenance in the global cement industry.

To achieve this strategic objective, CEMENGAL undertakes to:

1. Offer a service-oriented customer, flexible and fast response adapted to satisfy the big cement groups, as well as smaller companies.
2. Increase its presence around the world, entering new markets and forging new strategic alliances and managing resources in an effective and efficient way.
3. The continuous improvement of its products and services through the implementation of this policy.

**CEMENGAL S.A.U**